



In this edition

- [IAS Accreditation](#)
- [ICC Code Change Hearings](#)
- [DSD Holiday Schedule](#)
- [SA 2020](#)
- [New Information Bulletins/Code Interpretations](#)
- [SABCA Recap](#)
- [New Interim Director](#)
- [Retirement](#)
- [Performance Measures](#)
- [Permit Activity](#)

Join Our Mailing List!

If you would like to receive updates, important information or notifications about special training events, please join our department mailing list.



Roderick Sanchez
AICP, CBO

Development Services October 2010 Newsletter

City of San Antonio Achieves Building Department Accreditation from IAS



ACCREDITED

The City of San Antonio's Development Services Department has been granted accreditation of its building department by the International Accreditation Service (IAS). The IAS accreditation program provides a trusted, independent assessment and verification that the department is operating at the highest legal, ethical and technical standards.

San Antonio is the largest city to receive this distinguished award with only twelve other building departments in the world having this accreditation. "I am very proud of the work we have done over the past five years to improve the business practices at Development Services. Receiving this award highlights the City's commitment to make San Antonio a great city to expand or relocate your business," said City Manager Sheryl Sculley.

"Earning Building Department accreditation is a great achievement and demonstrates our continued commitment to public safety. It is also a testament to our drive to provide a high level of service in an efficient and measurable manner," said Roderick Sanchez, director of the Development Services Department.

For more information about IAS or the Building Department Accreditation Program, visit www.iasonline.org or call 1-866-427-4422.

Director, Development
Services City of San
Antonio

ICC Code Change Hearings



The ICC Final Code Change Hearings were held during October. Code officials from around the country gathered in Charlotte, NC, to vote on proposed codes. The City of San Antonio was represented by the following:

Barry Archer, PE, CBO, Assistant Director
Richard Chamberlain, PE, Development Services Engineer
Gary Kreutziger, MCP, Sr. Management Analyst
Jacob Cuellar, Sr. Building Inspector
Jesse Vasquez, Chief Mechanical Inspector

DSD Holiday Schedule



The Cliff Morton Development and Business Service Center (One Stop) will be closed on the following days:

- Thursday, November 11, 2010 (Veteran's Day)
- Thursday, November 25 and Friday, November 26, 2010 (Thanksgiving)
- Friday, December 24 and Monday, December 27, 2010 (Christmas)
- Friday, December 31 (New Years Eve)

To see the complete City of San Antonio Holiday Schedule, click [here](#).

SA 2020

What will san antonio look like in 10 years? That's largely up to you. SA2020 is a community-wide effort to chart San Antonio's course for the next decade. Education. Transportation. Quality of life. We can make progress by realizing all of these issues are interconnected and by setting priorities to tackle them. Through the process of coming together as a city and speaking up, we'll be able to map our priorities and decide what kind of community we want to be in 2020.



If you wish to fill out the survey, please see the following links:

General Survey: <http://www.surveymonkey.com/s/SA2020>
Spanish Survey: <http://www.surveymonkey.com/s/SA2020E>

For additional information, go to the [website](#).

New Information Bulletins/Code Interpretations

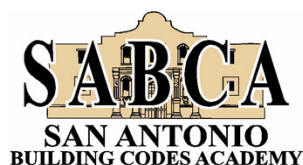
We recently posted these [Information Bulletins](#) and [Code Interpretations](#) to our website www.sanantonio.gov/dsd:

[IB 181- Shower and Pan Liner Certification Letter](#) - the purpose of this information bulletin is to clarify the process when submitting an acceptable shower and pan liner installation certification letter to DSD. The IB contains a copy of the form letter as well as contact information.

IB 189- Existing Building Permits and Inspections - the purpose of this information bulletin is to clarify when a customer should obtain a commercial interior finish out permit, a commercial repair permit or a commercial remodel permit and to clarify when a separate Certificate of Occupancy (COO) application is required or whether the COO will be provided automatically. In addition, this information bulletin is intended to clarify the overall permitting and inspection processes of the Development Services Department. The focus of this IB is primarily for a new owner or new tenant, but is applicable to any customer.

IB 196 - Annual Testing of Backflow Prevention Assemblies - the purpose of this Information Bulletin is to inform the public about the responsibilities of annual backflow prevention assembly testing. The IB references the applicable section of the 2009 International Plumbing Code as well as provides contact information if you have questions.

CI 2010-016 -Use of Antifreeze in Automatic Fire Sprinkler Systems- the purpose of this Code Interpretation is to clarify whether antifreeze can be used in new residential and commercial occupancies. The requirements are set forth in the 2009 International Fire Code sec. 104.1, 9.3.1, 9.3.1.2, 9.3.1.3, NFPA 13 7.6.1, NFPA 13D 8.3.3.1, NFPA 13R 4.7 and 5.3.2.



SABCA recap

October's SABCA session featured 2009 IRC Wood Wall Provisions and 2009 IEBC Fundamentals. 52 staff members and 21 external customers attended the 2009 IRC Wood Wall Provisions session for a total of 438 training hours. 71 staff members and 15 external customers attended the 2009 IEBC Fundamentals for a total of 516 contact hours. In total, we trained 123 staff members for a total of 738 contact hours, 36 customers for a total of 216 contact hours, a grand total of 159 people with 954 contact hours. Thanks for all your support!

Patrick Howard named Interim Director

Patrick Howard, AICP and former Assistant Director of the Comprehensive Planning Division was named the Interim Director of the newly formed Planning and Community Development Department. Patrick joined the City at the end of 2007 to lead the Comprehensive Planning Division. He grew up in South Carolina, and held several leadership positions throughout Virginia, Pennsylvania and Ohio. In addition, Patrick serves our country as a Major in the Army Reserves.



Retirement Announcement

Alice Ochoa, Development Services Representative, has decided to retire from the City of San Antonio. She has been an asset to the department and has been scheduling inspections for nearly 30 years. Best of luck, Alice!



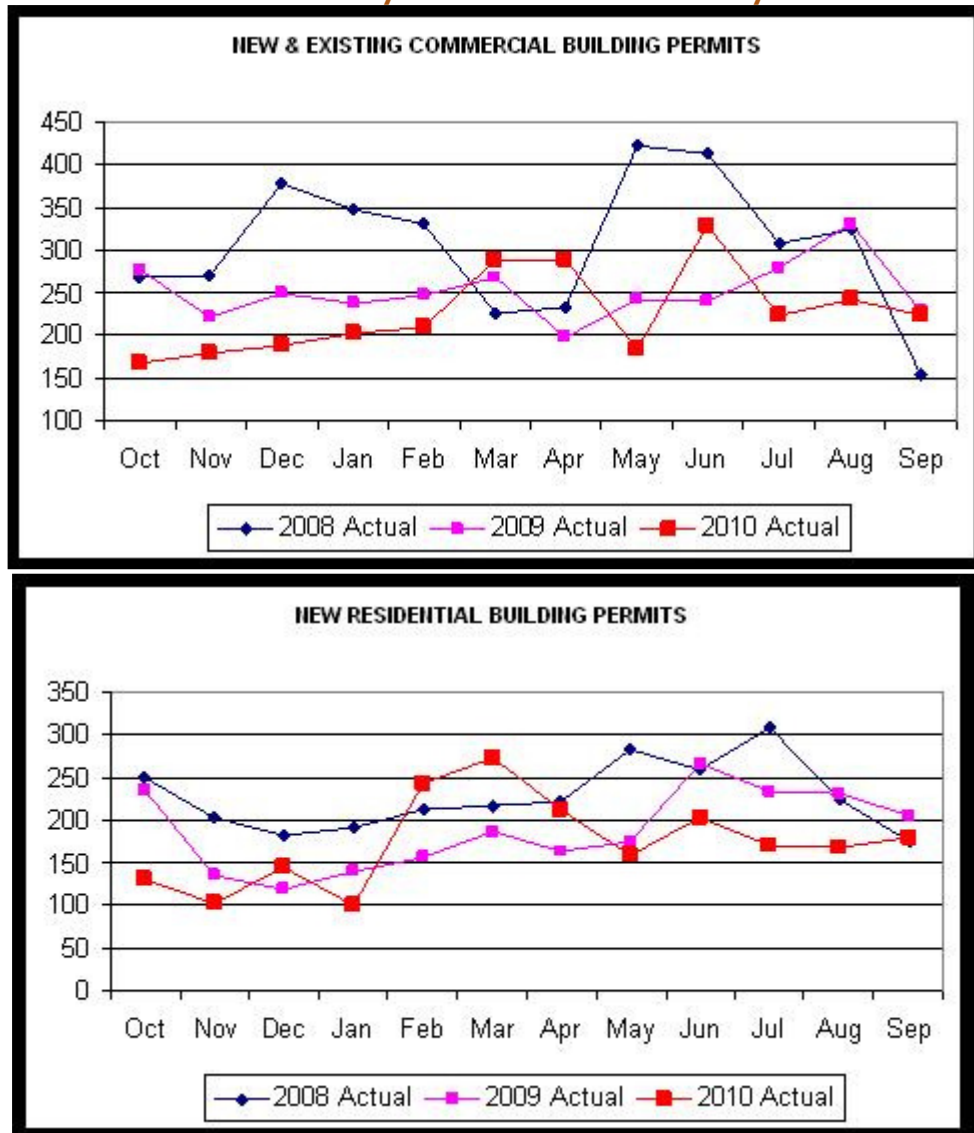
FY 2010 Performance Measures

September Performance Data:

Activity	Performance
Major Plats Technical Review (Goal: 35 Calendar Days only)	12 Calendar Days (PDSD)

Residential Plans Review (Goal: 3 Working Days)	1 Working Day
Complex Commercial Plan Review (Goal: 18 Calendar Days)	10 Calendar Days
Inspections Performed as Scheduled (Goal: 96%)	97% as Scheduled
Call Center Telephone Abandonment Rate (Goal: 5%)	1% Abandoned
Customer Service Survey Score (Scale 1-5, highest is 5)	4.99

Monthly Permit Activity



[Forward email](#)

✉ **SafeUnsubscribe®**

This email was sent to james.flood@sanantonio.gov by developmentservicescustomerservice@sanantonio.gov.
[Update Profile/Email Address](#) | Instant removal with [SafeUnsubscribe™](#) | [Privacy Policy](#).

Email Marketing by



City of San Antonio Planning & Development Services | 1901 S. Alamo | San Antonio | TX | 78204